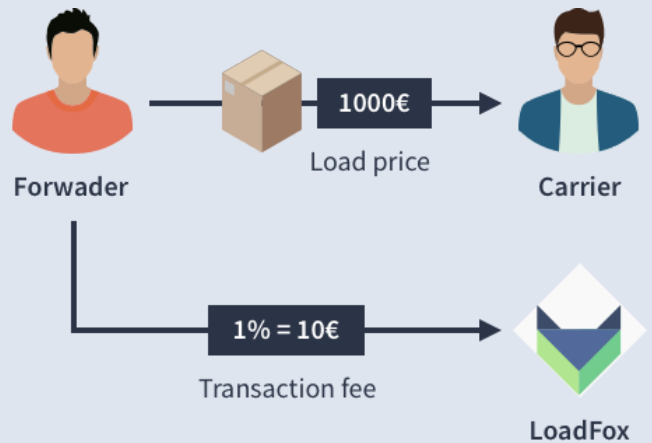


TRANSACTION FEES ON LOADFOX

How it works

FOR FORWARDERS

The transaction fee for loads amounts to 1% of the load price. It will be charged when a partner books a load.

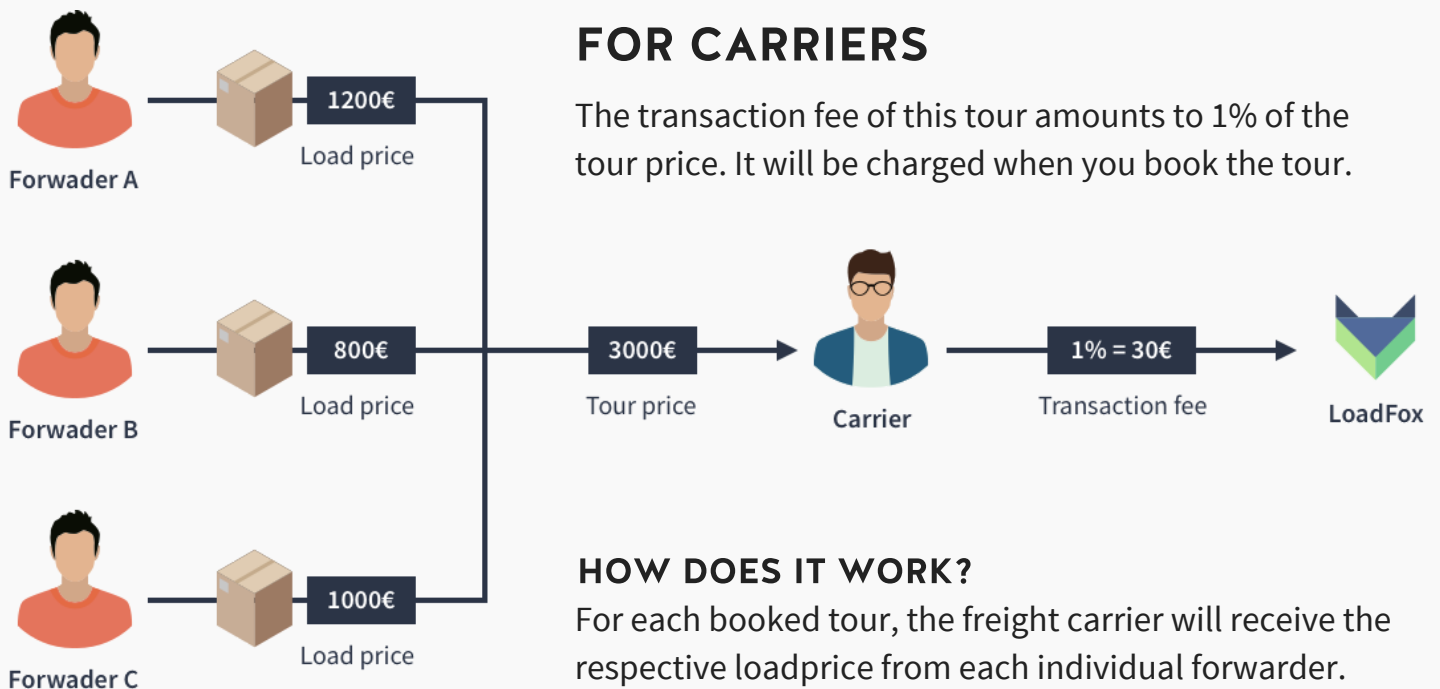


HOW DOES IT WORK?

For each forwarded load, the freight price is paid to the carrier as usual. The transaction fee of 1% of the load price will be charged separately by LoadFox.

FOR CARRIERS

The transaction fee of this tour amounts to 1% of the tour price. It will be charged when you book the tour.



HOW DOES IT WORK?

For each booked tour, the freight carrier will receive the respective loadprice from each individual forwarder. The transaction fee of 1% of the tour price will be charged separately by LoadFox.

FOR CLEVER FOXES

LoadFox Partners who add loads or book tours via API are excluded from transaction fees. You are interested in an API? Simply contact us via e-mail, support@loadfox.eu

QUESTIONS?

WHY IS LOADFOX IMPLEMENTING TRANSACTION FEES?

LoadFox is officially no longer in the beta phase. It is an important step for us and for the further development of our startup.

WILL THE REGISTRATION STAY FREE OF CHARGE?

Yes, the registration of LoadFox will remain free of charge. Adding new user to your account, also remains free of charge.

WHO IS MY CONTACT PERSON CONCERNING TRANSACTIONS?

Our community team is available for all questions regarding transactions via mail or telephone.

WHEN DO TRANSACTION FEES OCCUR?

LoadFox charges transaction fees, only when loads have been booked on the platform.

WILL I BE CHARGED, WHEN I ADD A LOAD ON LOADFOX?

No, there are no charges for adding loads on the platform. Loads booked within a location are also free of charge.

WILL I BE CHARGED, IF I SEARCH FOR TOURS ON LAODFOX?

No, there are no fees for the tour search. The creation of search alerts is still free of charge.

HOW WILL THE BILLING PROCESS BE?

LoadFox partners will receive an invoice after each successful transaction. In the event of non-compliance, the known dunning procedure applies.

ARE THERE EXCEPTIONS CONCERNING TRANSACTION FEES?

All LoadFox partners who add or forward loads via API are excluded from transaction fees until further notice.

NOT ALL QUESTIONS ANSWERED?

Simply contact our LoadFox community team via e-mail support@loadfox.eu or phone +49 89 4141 827 20